



Companion in Hygiene Solutions

## TECHNICAL INFORMATION SHEET

# 11Q PREMIUM FABRIC SOFTENER



### Product Description

A concentrated premium fabric softening liquid specially formulated for use in commercial and on-premise laundries. Suitable for application on most types of fabric and can be manually or auto-dosed.

### Features and Benefits

- Excellent softening of many types of fabric (towels, sheets, wool, delicate articles etc.).
- Leaves a smooth, silky feel on woven or flat knitted fabric.
- Contains a perfume, which leaves a pleasant smell on fabric.
- Prevents build-up of static electricity on synthetic fabrics.
- Delivers a pleasant long-lasting residual smell.
- Suitable for manual or automatic dosing.
- Contains cationic surfactant to assist ironing/ calendaring.

### Use Instructions

Automatic dosing:

Use at a rate of 5-10ml/kg dry fabric weight.

The correct concentration will be preset by your local representative.

Manual dosing:

Add directly to the correct dosing compartment of the washing machine.

Do not use on items made of micro polyester fibres such as clean room garments and water repellent theatre linen.

Do not use on items dried on calenders with a polyester felt.

### Safe Handling and Storage

See visual information to right.

Full guidance on the handling and safe use of the product can be obtained from the Safety Data Sheet.

Store in original container.

Avoid extremes of temperature.

### Health & Safety

HAZARD AS SUPPLIED



Not classified. Wear gloves for prolonged use.



HAZARD WHEN USED  
AT RECOMMENDED  
DILUTION.



Not classified. Wear gloves for prolonged use.



## Technical Information

Appearance: Pink liquid

pH: 5.5 – 8.5

Relative density: 0.99

Odour: Characteristic

Solubility: Fully miscible in water

The above data is typical of normal production and should not be taken as a specification.

## Problem Solving

### Discolouration

Overuse of Softener can cause a yellowish or sometimes grey discolouration, particularly on white towels. This can be removed by washing discoloured items in a hot wash using an anionic laundry detergent.

Ensure that product use rates are reduced to normal recommended levels.

Iron contamination in water supply (greater than 0.15ppm concentration) can form pale yellow patches or overall pale yellow discolouration particularly on white towels.

The discolouration can be removed as above by use of an anionic detergent.

It is recommended that the source of the contamination is traced and eliminated if possible.

### Waterproofing

Use of excessive levels of softener can reduce water absorbency, particularly of towels.

The build-up can be removed by using an anionic detergent in a hot wash.

## Available Pack Sizes

SKU	Pack Size
BD11Q/D	20L